

Telephone Evaluation & Management Services

Who Can Bill?	WHAT IS THE SERVICE?	BILLING CODE	DISCUSSION TIME	CRITERIA FOR USE
A Physician or Other Qualified Health Care Professional	Telephone E&M services with an established patient	99441	5-10 minutes	<ul style="list-style-type: none"> • Discussion must be initiated by the patient, parent or guardian • Document the reason for communication, pertinent data reviewed assessment and plan • Not separately billable if related to an E&M service provided within the previous 7 days or leading to an E&M service or procedure within the next 24 hours (or soonest available appointment) • Document time spent in discussion
		99442	11-20 minutes	
		99443	21-30 minutes	

Telephone E&M Consent example:

“This visit was completed via telephone communications due to the restrictions of the COVID-19 pandemic. All issues as below were discussed and addressed but no physical exam was performed. The patient initiated and consented to this telephone encounter.”

CCFMG Coding Education:

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