



Dear CCFMG Employees,

We are pleased to announce that we have chosen [ReturnSafe](#) as our partner to keep you and our colleagues' safe as we get through the Covid-19 pandemic together. The ReturnSafe website and app is a user-friendly and efficient alternative for COVID-19 Vaccine verification and Testing result tracking.

Please follow these simple steps to access the web or install and use the ReturnSafe app:

1a. Web (Mobile or Desktop/Laptop):

- <https://desktop.returnsafe.com>

1b. Android users:

- Install the app from the [Google Play Store](#).
- Proceed to step 2 below.

1c. iPhone users:

- Install the app from the [Apple App Store](#).
- Proceed to step 2 below.

2. On the website or mobile app, click **Find My ReturnSafe Space** and enter the following code: **ccfmg** (all lower case).

3. Login using your **name, email (CCFMG email), cell phone number**

4. Enter the security code sent to your cell phone number.

If you have the following symptoms: {fever >100.4 in the past 24 hours, cough, shortness of breath or difficult breathing, fatigue, muscle or body aches, headache, new loss of taste or smell, sore throat, congestion or runny nose, nausea, vomiting or diarrhea} or were exposed to COVID-19, stay home and notify your supervisor for guidance.

If using the app, each day plan to complete the short screening survey (1-2 minutes) after clocking in for your shift or entering the building. *Note: If ReturnSafe sends you a text message for verification purposes you can submit a reimbursement. All survey responses are confidential and accessible only to designated administrators.*

If not using the app, clock-in and use the website to answer the daily screening survey via desktop or laptop. *Note: If ReturnSafe sends you a text message for verification purposes you can submit a reimbursement. All survey responses are confidential and accessible only to designated administrators.*



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In affiliation with UCSF Fresno

559.453.5200



UniversityMDs.com



2625 E. Divisadero Street
Fresno, California 93721



If you have any questions about the screening survey, the resulting recommendations, or our privacy policies please contact your supervisor and/or email the COVID Hotline (559)478-2463 or email: covid-19@ccfm.org. If you have any technical issues while installing or using ReturnSafe, please visit <https://support.returnsafe.com> or email support@returnsafe.com for assistance.

Please visit the website or install ReturnSafe and complete the registration and screening process prior to your next office visit, and together we can maintain a safe and healthy working environment at CCFMG!